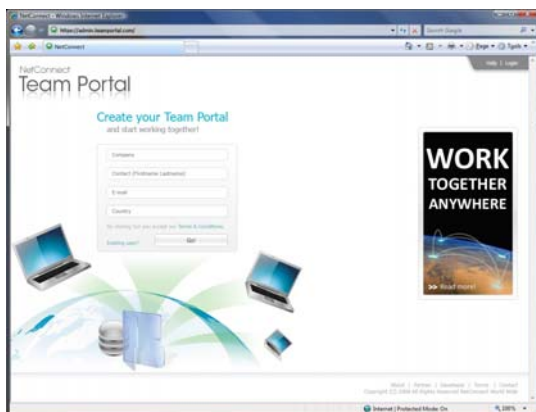


## NETCONNECT CREATES SOPHISTICATED ONLINE SOLUTIONS THAT HELP PEOPLE WORK TOGETHER WHEREVER THEY MAY BE IN THE WORLD.

NetConnect was founded in 1998 and introduced the online conferencing business in the Nordics. The company is now building on its well established brand and working with the latest Microsoft sharepoint® technology to offer highly developed hosted software service solutions for global users.



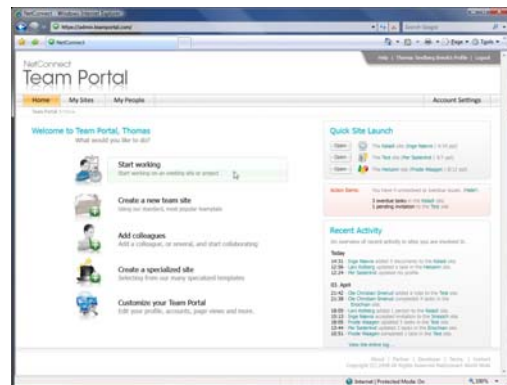
The NetConnect business platform includes TeamPortal, a hosted, easy to use collaboration solution based on SharePoint with a marketplace offering SharePoint add-ons and web parts.



### **Sophisticated shared resource**

**Per Söderlind** is CTO at Netconnect. "Our expertise lies in making the optimal use of the very best modern server technology, global telecommunications and the Internet; combining these technologies in order to provide our customers with global

accessibility through a sophisticated shared resource. One example is our new market place **Team Portal** ([www.teamportal.com](http://www.teamportal.com)) – hosting Microsoft SharePoint applications in a totally new way. We want the end users to focus on their jobs rather than the technology that lies behind the screen.



Logging on to a single platform gives them access to all our collaboration tools – telephony, sharing, chat, planning, project management and shared files. This replaces many of the functions of local area networks and provides everything needed in a single hosted service without the massive outlay required for a comparative in-house application. This convenient, cost effective solution is proving to be highly attractive to both large and small companies.

### **Strategic Partners**

Per revealed, "to underpin this business we rely heavily on a number of strategic partners within various sectors to give us the opportunity to integrate additional content and functionality with our solutions. Being a Microsoft Gold Certified Partner

with core competencies in ISV/Software development and Advanced Infrastructure solutions enables NetConnect to bring everything together, adding functionality and front end usability. To achieve and maintain this high level of performance we needed a very sophisticated managed hosting service that can guarantee our online presence and network uptime.

We chose to partner with **Rackspace® Hosting** because of their established, international reputation as a high level, dedicated hosting provider with unmatched levels of customer support. In fact their 24/7/365 Fanatical Support™ was already well known on the search engines when we carried out our initial research. Their response time to problem solving is immediate – no long queues for tech support, and we always deal with highly qualified level III technicians who know what they are talking about – certainly makes a change from some of the support desks I have encountered.

### ***Beyond normal***

With our intensive hosting contract we are guaranteed a level of service that is way beyond what is considered 'normal' in the industry. Per added, "With a previous supplier we had endured some serious downtime problems and had an issue with server location. Rackspace, being truly international, with data centres throughout the world, can always guarantee their network uptime and availability.

Per added, "we have already recommended Rackspace to a number of clients as a dedicated hosting service provider and have received nothing but praise for the suggestion.

**Fabio Torlini** is Marketing Director at Rackspace. "Our ever expanding international client base is a true reflection of the quality and level of support we can offer to clients from all over the world."!



Elisabeth Idler will be pleased to chat to you about NetConnect's shared applications.

If you need the economic benefits of sophisticated shared applications combined with worldwide communication then it will be worth your while visiting [www.teamportal.com](http://www.teamportal.com) where you can review the latest options or contact Elisabeth Idler Channel Sales Manager, at NetConnect +44 (0) 7833 187 579 mobile+44 (0) 20 7603 1743 direct.

If your company requires world standard managed hosting then visit Rackspace at [www.rackspace.co.uk](http://www.rackspace.co.uk) or call our friendly team on +44 20 8734 2600 for a no obligation chat.